



ResMed 30 Day Money Back Guarantee

Terms and Conditions

1. ResMed Asia Pacific ABN 86 070 076 470 of 1 Elizabeth Macarthur Drive, Bella Vista NSW 2153 (**ResMed sleepvantage**) offers a 30 Day Money Back Guarantee to customers who are not completely satisfied with their new ResMed product(s), purchased from mySleep between 1 May 2020 and 31 December 2020, subject to these terms and conditions (**Offer**).
2. Under the Offer, if a customer who purchases ResMed product(s) set out in the table in paragraph 3 from mySleep is not completely satisfied, they may return the item(s) to mySleep where they purchased the ResMed product(s), at their expense, for a full refund to the value of the original cost of the returned item(s), provided:
 - a) the customer contacted mySleep if they experienced any issues for support and possible solutions;
 - b) all components of the ResMed product(s) is returned within 30 days of purchase;
 - c) there is no damage as a result of improper use or contamination due to cigarette, pipe, cigar or other smoke;
 - d) the customer has provided mySleep with proof of purchase for the returned ResMed product(s); and
 - e) the customer is a member of ResMed sleepvantage.

If the customer is not already a ResMed sleepvantage member, membership is free of charge and the customer can contact 1300 305 705 (AUS) or 0800 737 633 (NZ) anytime between 8am and 6pm AEST or sign up online at www.sleepvantage.com.au/register

3. The Offer:

- a) applies only to the ResMed products set out in the table below:

Product Code	Description
	ResMed devices and selected accessories
37460	AirSense 10 Elite 4G
37457	AirSense 10 AutoSet 4G
37458	AirSense 10 AutoSet for Her 4G
37459	AirCurve 10 CS PaceWave 4G
380061	AirMini Bedside Starter Kit: AirFit F30 SML
380062	AirMini Bedside Starter Kit: AirFit F30 MED
380052	AirMini Bedside Starter Kit: AirTouch F20 SML*



380053	AirMini Bedside Starter Kit: AirTouch F20 MED*
380054	AirMini Bedside Starter Kit: AirTouch F20 LGE*
380015	AirMini Bedside Starter Kit: AirFit F20 SML
380016	AirMini Bedside Starter Kit: AirFit F20 MED
380017	AirMini Bedside Starter Kit: AirFit F20 LGE
380018	AirMini Bedside Starter Kit: AirFit F20 for Her SML
380019	AirMini Bedside Starter Kit: AirFit F20 for Her MED
380020	AirMini Bedside Starter Kit: AirFit N20 for Her SML
380021	AirMini Bedside Starter Kit: AirFit N20 MED
380022	AirMini Bedside Starter Kit: AirFit N20 LGE
380055	AirMini Bedside Starter Kit: AirFit N20 Classic SML
380056	AirMini Bedside Starter Kit: AirFit N20 Classic MED
380057	AirMini Bedside Starter Kit: AirFit N20 Classic LGE
380023	AirMini Bedside Starter Kit: AirFit P10
38140	AirMini (device only)
38825	F20/F30 AirMini Setup Pack
38823	N20 AirMini Setup Pack
38843	F20/F30 Connector for AirMini
38844	N20 Connector for AirMini
38822	AirMini Tubing
	AirFit Masks
38824	AirFit P10 AirMini Mask Pack
63875	AirFit P30i: Standard
63876	AirFit P30i: Small
62904	AirFit P10
62914	AirFit P10 for Her
63520	AirFit N20 for Her: Small
63521	AirFit N20: Medium
63522	AirFit N20: Large
63723	AirFit N20 Classic: Small
63724	AirFit N20 Classic: Medium
63725	AirFit N20 Classic: Large
63825	AirFit N30i: Standard
63826	AirFit N30i: Small
64206	AirFit N30
63336	AirFit F30i: S/SML
63337	AirFit F30i: S/STD
63338	AirFit F30i: M/STD
63339	AirFit F30i: W/STD
63340	AirFit F30i: M/LGE
64126	AirFit F30: Small
64127	AirFit F30: Medium
63430	AirFit F20: Small
63431	AirFit F20: Medium
63432	AirFit F20: Large
63433	AirFit F20 for Her: Small



63434	AirFit F20 for Her: Medium
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* If the customer purchases the AirMini Bedside AirTouch F20 Starter Kit, and is not satisfied with the AirTouch F20 UltraSoft™ memory foam cushion, they can convert to the AirFit F20 InfinitySeal™ silicone cushion under the AirTouch F20 14 Day Cushion Replacement Guarantee Offer. Ask mySleep about the AirTouch F20 14 Day Cushion Replacement Guarantee Offer terms and conditions for further details.

- b) is not valid with any other ResMed sleepvantage offer;
- c) excludes products that are part of ResMed Therapy Plans;
- d) is open to Australian and New Zealand residents aged 18 years or over only; and
- e) is limited to one device and one mask refund per customer within a one-year period.